Disability Advisory Commission Inquiry

Inquiry Date: 12/6/2023

Response Date: 12/22/23

*Department of Health Services*

*Division of Behavioral Health Services*

| **#** | **Inquiry** | **DHS BHS Response** | **Attachments** |
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|  | Have the buildings and facilities that are being used by program participants gone through plan reviews and field inspections for compliance with Title 24, Chapter 11B of the California Building Code, and accessible to and usable by people with disabilities?  a) Does your program have on staff a Certified Access Specialist or a contract with such a specialist who has performed plan reviews and conducted field inspections of the facilities used by your staff and/or clients?  b) If not, how are staff trained in conducting plan reviews and field inspections of buildings and facilities for physical accessibility?  c) What are the findings from plan reviews and field inspections of the buildings and facilities?  d) When accessibility barriers were found, what modifications or accommodations were made to remedy these physical barriers? | Sacramento County BHS crisis response teams provide all services in the community. |  |
|  | Have you or your staff been trained in Deaf awareness and sensitivity, and to effectively communicate with people who are deaf, deaf-blind, or hard-of-hearing?  a) Are any of your staff fluent in American Sign Language?  b) Do staff possess the knowledge or are there clear procedures in place on how to access County contracted sign language interpreters and captioners, both in-person and remotely?  c) Do staff have awareness of community based organizations that provide other resources and support services for people who are deaf, deaf-blind, or hard-ofhearing? | Sacramento County BHS crisis response teams have completed all required trainings as outlined by DHCS and are in the process of completing all recommended trainings (see attached). Trainings beyond what DHCS requires are incorporated when identified and support our mission to best serve the community – including the training recently completed on program accessibility for people who are blind or have low vision.  BHS crisis response teams have knowledge and utilize contracted sign language interpreters, both in-person and remotely. |  |
|  | Have you or your staff been trained in the overall Disability culture (i.e., the shared social and political history of the Disability Community) as it pertains to your work?  a) Please identify and, if possible, share the training materials used. | Sacramento County BHS crisis response teams have completed all required trainings as outlined by DHCS and are in the process of completing all recommended trainings (see attached). Trainings beyond what DHCS requires are incorporated when identified and support our mission to best serve the community – including the training recently completed on program accessibility for people who are blind or have low vision. |  |
|  | What shelters and affordable housing have you found that meet accessibility standards for those with  disabilities?  a) Please identify the resources you and your staff found useful in looking for these shelters and affordable housing units.  b) What methods are used to keep track of the locations and availability of these shelters and affordable housing units? | Sacramento County BHS crisis response teams are responsible for providing timely crisis intervention to ameliorate the crisis in the community and link to ongoing services and resources when indicated. Service providers responsible for follow-up would assist with housing linkage or support services if identified as a need. |  |
|  | When gathering demographic data on program participants, what information was obtained on participants with disabilities? Disability is defined by 28 CFR Section 35.108 (a) (1) and (b) (1) and (2)\*\*  a) What categories of disabilities or functional limitations did you use? | BHS’s Electronic Health Record captures diagnoses and primary language needs in a manner that can be reviewed in reports. Waiting on response from Sacramento County BHS Data Analytics Team to identify any additional demographic data collected as relates to participants with disabilities. |  |
|  | Please share any challenges that have stood out while serving the disability community.  a) Please provide details describing the strategies used for resolving these challenges. | No reported challenges at this time. |  |